



Quality Policy

PM Group is an international project delivery company, providing architecture and engineering design, project management, construction management and consultancy services across a variety of sectors.

Our Vision - *To enable a world where science and technology transform lives.*

Our Mission - *Powered by exceptional people, digital technology and innovation, we deliver next generation facilities clients count on and society depends on.*

Our Values – *Collaboration, Innovation, Flexibility, Accountability, Inclusion.*

At PM Group our commitment to quality and continuous improvement ensures we maintain the highest standards of service and project delivery.

PM Group is committed to:

- Innovating and continually improving the quality of our service and project delivery through the application of our ISO certified management system.
- Adapting and responding to our Clients' needs as well as relevant legislative and regulatory requirements to ensure the safe and efficient delivery of our services and projects.
- Establishing, communicating and monitoring company quality objectives and performance metrics.
- Effectively using recruitment, employee feedback, training and development to foster a positive Quality culture and commitment to the 'right first time' principle.
- Promoting an inclusive learning environment where feedback is encouraged and lessons are adopted to continually improve our management system.
- Supporting the company's digital and lean transformation programmes that aim to streamline processes, promote efficiency, innovate and enhance our business.
- Collaborating with our partners and supply chain to continually improve our service and project delivery.

We are committed to reviewing this policy annually, taking into account feedback from our employees and stakeholders, current and potential future business needs and any changes to legislation.

A blue ink signature of Anthony O'Rourke, CEO of PM Group, placed over a thin horizontal line.

Anthony O'Rourke
CEO, PM Group

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